

Chartered Institute of Housing

CIH Level 2 Certificate in Housing Practice

This qualification is ideal if you are starting out on a career pathway in housing or wanting to learn more before entering this sector

- Provides learners with a basic understanding of housing
- Introduces some of the skills and knowledge necessary to participate in housing related activities whether paid or voluntary

What does the course cost and how long does it take?

Course cost: £811.00

Duration: 20 weeks (various start dates throughout the year available)
6 hours of study with attendance required one day per week

How will this course benefit me and my organisation?

This qualification is a great way for you to develop your career prospects and will give you a basic understanding of housing. The course will give you an introduction to some of the skills and knowledge necessary to participate, in housing related activities.

Successful completion of this course could lead onto further learning such as the CIH Level 3 Certificate in Housing Practice.



CIH membership is provided at no extra cost for the duration of your course.

Who can apply to study for this qualification?

- People not currently working in housing but considering a front-line housing position as a career option
- Tenants and residents wishing to explore housing issues to enhance their personal involvement and understanding of housing issues.
- People who are new to housing or workers in a front-line position who want to improve their general awareness of housing issues.
- People working in housing who wish to attain an initial qualification in housing

What can I expect as a Moulton College student?

- Support from experienced lecturers with industry specialists in both group and one to one sessions
- High quality learning facilities including access to a range of relevant resources
- Access to specialist learning support if required to ensure success
- Access to on-line resources to support blended learning

What are the learning outcomes?

Housing provision and housing organisations

On completion of this unit, students will:

1. Understand different types of housing provision
2. Know about the relationship between landlord and tenant
3. Know about the range of services housing organisations provide
4. Know how housing organisations are regulated and funded

Customer Care in the Housing Context

On completion of this unit, students will:

1. Know the diverse range and needs of customers
2. Understand the principles of equality and diversity
3. Understand the principles of customer care

Careers and Opportunities in Housing

On completion of this unit, students will:

1. Know about a range of paid and voluntary roles in a housing context
2. Understand the knowledge and skills required to work within the housing sector
3. Understand how to plan personal development

Developing skills for working in Housing

On completion of this unit, students will:

1. Know how to learn from their own experience
2. Know the key practical skills necessary for working within a housing organisation
3. Know the key communication skills necessary for working within a housing organisation

About the Chartered Institute of Housing

The Chartered Institute of Housing (CIH) is the independent voice for housing and the home of professional standards. Our courses are informed by our engagement at all levels of the industry and the expert knowledge of our policy and practice teams.

A housing professional who is equipped with key skills and expert knowledge with an accredited qualification from CIH will drive improvement and add value enabling the organisation to perform and compete more effectively.

www.cih.org

Apply now

Complete a part time application form on Moulton College's website www.moulton.ac.uk

Contact Moulton college on 01604 491131 for further information

This qualification forms the knowledge component of an intermediate apprenticeship in housing – please contact the apprenticeship team at the college for more information