

# Chartered Institute of Housing

## CIH Level 3 Certificate in Housing Practice

This qualification focusses on the skills needed when working in a frontline or practitioner role within the sector

- Broadly equivalent / comparable in standard to an A-level or NVQ Level 3
- Range of mandatory and options units to cover bespoke pathways
- Intended to widen knowledge of housing issues
- Updates knowledge on current topics including changing legislation and regulation

### What does the course cost and how long does it take?

**Course cost:** £950.00

**Duration:** 1 year (various start dates throughout the year available)  
6 hours of study with attendance required one day per week

### How will this course benefit me and my organisation?

This qualification will provide you with a broad knowledge and understanding of how your organisation and others in the housing sector work. In addition you will gain valuable skills in research, evaluation, report writing, reflection and professional development.

The qualification is designed for staff delivering a range of housing services such as rent collection, managing properties, leasehold management, sheltered housing, community development and allocations.

Successful completion of this course could lead to progression onto further learning such as the CIH Level 4 Certificate in Housing Practice, which is the first step towards achieving CIH chartered member status.



*CIH student membership is provided at no extra cost for the duration of your course.*

### Who can apply to study for this qualification?

- People aged over 16
- People working or resident in the UK and Ireland
- People working in a front line capacity in a wide range of housing and housing related roles
- People who have completed a level 2 qualification and/or experience of working in housing

### What can I expect as a Moulton College student?

- Support from experienced lecturers with industry specialists in both group and one to one sessions
- High quality learning facilities including access to a range of relevant resources
- Access to specialist learning support if required to ensure success
- Access to on-line resources to support blended learning

## What are the units covered?

All learners study three Mandatory units as follows:

1. Delivery of Affordable Housing Services
2. Professional Practice Skills for Housing
3. Equality and Diversity for Housing

You also need to study five optional units which can be selected from a range on offer – you will be awarded a specific pathway depending on the optional units selected

### Optional Units Available:

- Prevention and Management of Rent Arrears
- Involving Housing Service Users
- Occupancy, tenure and lettings
- Dealing with Anti-Social Behaviour (ASB) in Housing
- Community Development
- Managing Neighbourhoods

This L3 Certificate in Housing Practice forms the knowledge component of the Advanced Apprenticeship in Housing Practice. If you are interested in an apprenticeship framework please contact the Apprenticeship team at Moulton College for further information.

## About the Chartered Institute of Housing

The Chartered Institute of Housing (CIH) is the independent voice for housing and the home of professional standards. Our courses are informed by our engagement at all levels of the industry and the expert knowledge of our policy and practice teams.

A housing professional who is equipped with key skills and expert knowledge with an accredited qualification from CIH will drive improvement and add value enabling the organisation to perform and compete more effectively.

[www.cih.org](http://www.cih.org)

### Apply now

Complete a part time application form on Moulton College's website  
[www.moulton.ac.uk](http://www.moulton.ac.uk)

Contact Moulton college on 01604 491131 for further information