**The Animal Therapy Centre**

**De-matting Grooming Policy**

If your dog is severely knotted or matted and cannot be groomed out, the grooming technicians reserve the right to clip or shave your dog to prevent pain and distress during the grooming session.

This is a legal requirement under The Animal Welfare Act 2007 Section 5 that states *‘All animals are to be protected from pain, injury, and suffering’*

Every attempt will be made to contact you to discuss this prior to clipping

however it is our duty of care to comply with this.

Vicky May

Animal Therapy Centre Manager