

Introducing Safezone

Our new campus app



The graphic features a dark blue background with a faint grid pattern. At the top left is the Moulton College logo, and at the top right is the SafeZone logo, which consists of a shield containing three stylized human figures. Below the logos, the text 'A FREE safety app' is displayed in white. On the right side, a hand is shown holding a smartphone displaying the app's interface, which includes buttons for 'First Aid Call', 'Help', 'Emergency', and 'Wellbeing'. On the left side, four circular icons (a green plus sign, a white telephone receiver, a red warning triangle, and a green leaf) are arranged vertically, each corresponding to one of the app's features.

Moulton
COLLEGE

SafeZone

A **FREE** safety app

- First Aid Call**
For when you need medical assistance
- Help**
For when you need non-emergency assistance
- Emergency**
If you feel threatened or need urgent assistance
- Wellbeing**
For reaching out when you need support

Download **SafeZone App** on

Download on the **App Store** | GET IT ON **Google Play**

Downloading the app

- You can download the app from the App Store or Google Play
- The app is free to download
- After you've downloaded the app it will ask you to fill in your details.



A guide to Safezone's features



EMERGENCY

If you're feeling threatened or need urgent assistance



FIRST AID CALL

If you need medical assistance



WELLBEING ASSISTANCE

If you need to be connected with a counselor or mental wellbeing hotline



HELP

If you need non-emergency assistance



CHECK-IN TIMER

If you need to share your location with security personnel for your personal safety



REPORT SOMETHING

If something doesn't look right, send named or anonymous reports to the response teams



MASS NOTIFICATIONS

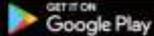
If there's an incident, be the first to know

Moulton COLLEGE  **SafeZone**

A **FREE** safety app

-  **First Aid Call**
For when you need medical assistance
-  **Help**
For when you need non-emergency assistance
-  **Emergency**
If you feel threatened or need urgent assistance
-  **Wellbeing**
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Download **SafeZone App** on

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The advertisement features a hand holding a smartphone displaying the SafeZone app interface. The app screen shows a grid of colored buttons: a green button with a white cross (First Aid Call), a blue button with a white telephone handset (Help), a red button with a white triangle and exclamation mark (Emergency), and a yellow button with a blue leaf-like shape (Wellbeing Assistance). The background is dark blue with faint icons of a person, a location pin, and a document.

Tap the red button to raise an emergency alert.

If you, or another person nearby find themselves in a situation where their personal safety is threatened, or they are hurt or injured, raise an Emergency alert.

When should I use the Emergency button?

- If you feel threatened, or if someone has threatened you
- If you have been assaulted or are the victim of a robbery
- If you are hurt or injured (or use First Aid if it is a minor injury)
- If you see somebody else being threatened, assaulted or a victim of crime in progress

What will happen when I press the Emergency button?

- The Campus Security Team will contact you by phone or through the in-app messaging.
- You can respond to a message by pressing “Open Chat”
- If the Security Team cannot reach you by phone they will travel to your location.



First Aid Alert

Tap First Aid if you or another person nearby needs medical assistance.

The Campus Security Team and some members of staff are fully trained in First Aid and will be able to respond to you to either assist or call the emergency services.

When should I use First Aid alert?

- If you or someone near you is hurt or injured and require
- medical assistance.
- If you are not sure whether you need an ambulance, raise the First Aid alert and speak with Campus Security to get advice, they will be able to attend and take course for action.



Wellbeing Assistance Alert

The Wellbeing feature directs you to a list of useful numbers and resources where you can access a range of services and help.

If you are on-campus this button will allow you to contact the Wellbeing & Safeguarding team.

If you are not on campus this will link you to a range of services who can help you.



Non-Urgent Alert

Tap the Non-Urgent button to contact the Campus Security Team.

We will be able to advise you on the best course of action and take the lead on concerns raised.

When should I press the Non-Urgent button?

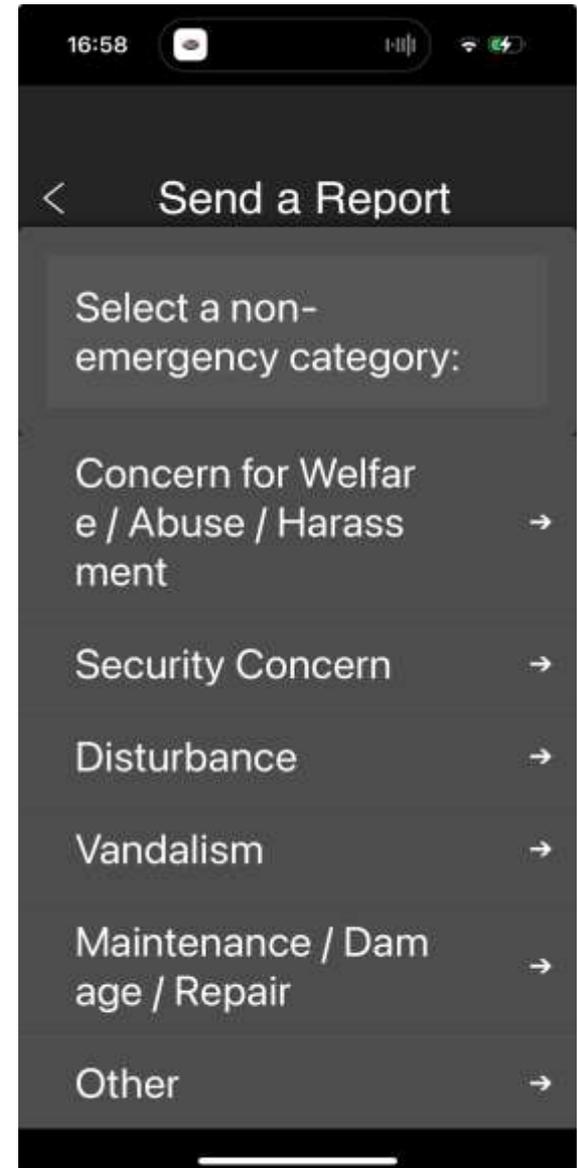
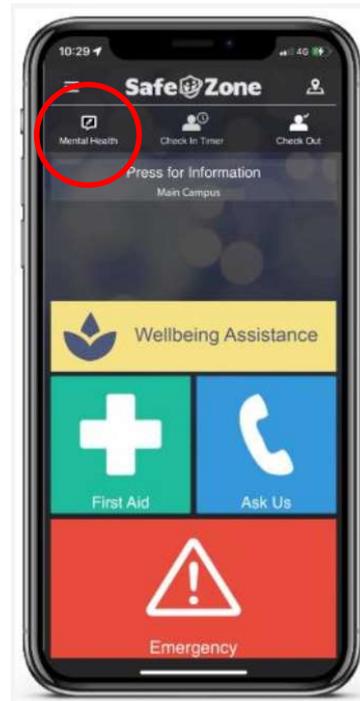
- If you are concerned about something but it is not an
- emergency.
- If you want to report any suspicious activity or any other scenario where you would want to contact the Campus Security Team



Reporting Something Menu

You can also use the app to report non-urgent issues with facilities and IT services.

- When you select one of these options you will be asked to provide more information.
- The app will automatically log your location but if you can upload images of the problem that will also help
- Please don't upload photographs of students or staff, zoom in on the problem area.



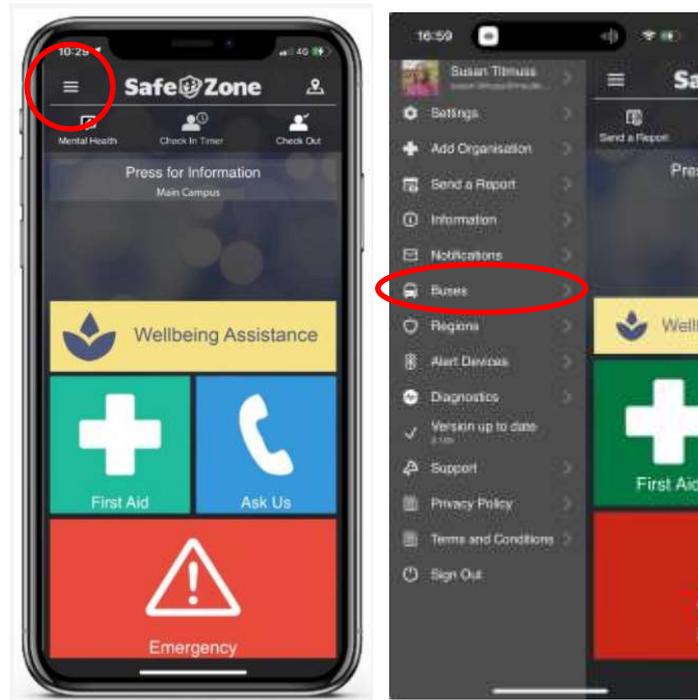
Shuttle bus movements

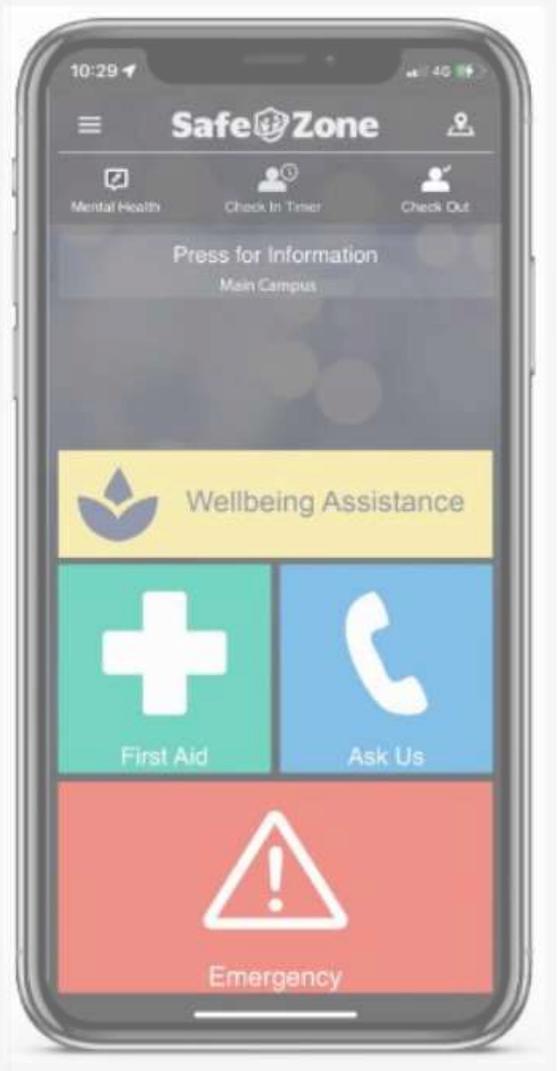
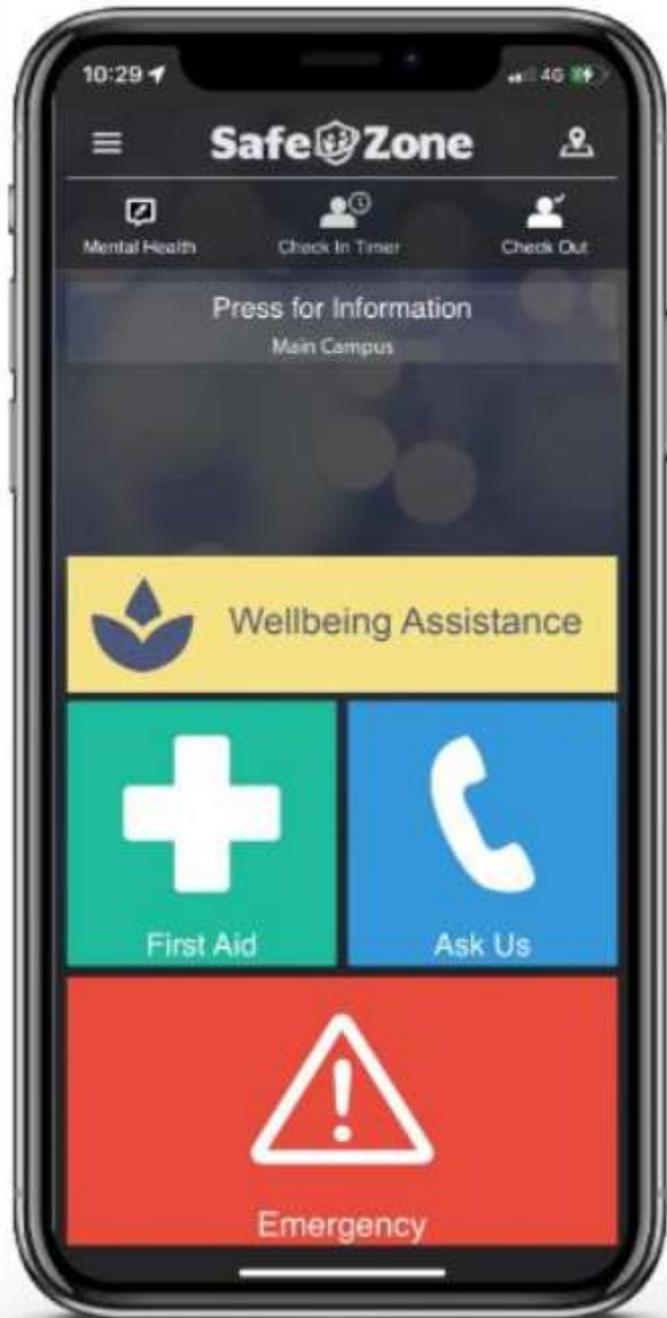
Wish you knew when the next shuttle bus will be arriving?

You can access the shuttle bus movements on the app! Just select the hamburger menu in the top left corner and then select “Buses”

This will then show you a map showing where the shuttle buses on campus are.

Insert screenshot of buses map here





FAQs

What do I need to do to start using the service?

1. Download the app
2. Enter your organisation's email address*
3. Follow the prompts to complete your registration You must complete your registration before you can begin using SafeZone

Why does SafeZone need to Access my Location?

- SafeZone needs to access your location in order to allow you to 'Raise Alerts', 'Check In', your location is only shared when you raise an alert or check-in. Even then, your location is only shared with your Campus Security team or a member of our First Aid staff team. Your right to privacy is always respected and you can cancel any alert or check-in at any time. We recommend this is set to "Always Allow Access"

FAQs

Will the app drain my battery?

- SafeZone has a number of features designed to optimise battery usage.
- The app can have different activity profile settings, 'default' is recommended here for most users.
- Also, remember to move SafeZone to the background once checked-in or when not being used

What if I accidentally press a button?

- If you accidentally press any SafeZone call button, you can cancel the call by tapping the button again while the “timer” is winding down. After the call (alert) has been sent, you can still cancel your request, but you will be contacted by security to ensure your safety.

FAQs

Who will answer my call or alert?

- The Campus Security Team will be managing your needs across all estates.
- No matter what your location, we will respond as soon as you press the Emergency, First-Aid or Non-Urgent icons, plus any from the Report Something section.
- We will contact you via text/ call, with someone on their way to help as quickly as possible.

Where does SafeZone work?

- SafeZone has been set to cover across the whole campus at both Higham Ferrers and Moulton. You can see a map on the app! Just tap “Regions” in the SafeZone App Menu.
- If you are outside one of the regions and you press a SafeZone button, the app will offer a one-tap call to local emergency services instead.

Things to remember

- You need to download the app to be able to use the features
- The app does not track you whilst you are on campus. If you push any of the buttons it will then register where and who you are so that we are able to help you.
- For the app to be effective it is important that it is only used for its intended purposes. Students abusing the app may be blocked from using it and subject to a Stage One disciplinary.
- The Emergency and First Aider options will only work when you are within the College boundaries. If you press these buttons outside the campus your phone will offer you the option to dial 999 instead.